






FLOOD ADVICE FOR INDIVIDUALS

GUIDANCE ON PREPARING FOR AND RESPONDING TO FLOODING





PREPARING FOR FLOODING (BEFORE)

1. Check your [flood risk](#) and [register for flood warnings](#)?
2. Buy [flood protection equipment](#), and make your property [resilient](#) 
3. Make sure [rivers or streams](#) on your property are flowing freely 
4. Create a [grab bag](#) in case you need to leave your home 
5. Create a [Household Emergency Plan](#), with contacts and insurance details 
6. Join the [Priority Services Register](#) (if eligible) to receive additional support 

RESPONDING TO FLOODING (DURING)



When flooding is POSSIBLE

(Flood Alert or Met Office rain/thunderstorm warning)





1. Create a [grab bag](#) in case you need to leave your home 
2. Prepare flood protection equipment or make your own by using:
 - A plastic bag filled with soil on a tarp as a **sandbag** 
 - Duct tape to **cover airbricks** 
 - A plastic bag full of rags as a **toilet/drain bung** (to stop water coming up through drains) 

When flooding is HAPPENING

(Flood Warning or seeing impacts nearby)

1. Put out flood protection equipment 
2. Move family, pets, important items, livestock and vehicles upstairs/to high ground 
3. Consider lifting/protecting furniture by standing legs in wellies or buckets 
4. If you're leaving your home: turn off gas, water and electricity supply (if it's safe) 

RECOVERING FROM FLOODING (AFTER)

1. Check with your District/Borough Council when it is safe to come home 
2. Check with someone qualified before turning on your utilities 
3. Contact your insurance company / landlord and follow their advice 
4. Take photos of damage before you start clearing up 
5. Report flooding via hants.gov.uk 
6. Look into [FloodRe](#) when purchasing future home insurance 

Need advice? Call Floodline on: 0345 988 1188

Or scan the QR code to read our **Community Toolkit** for more information

DO NOT WALK THROUGH FLOODWATER

It may be contaminated with human waste, and will hide obstacles.

If you must, use a stick to navigate, and remove clothing and wash thoroughly when safe to do so

